

## LAZER PARTY DO'S AND DON'T'S 😊 😞

Thank you for booking your lazer party at Funky Fun House. This Letter is designed to advise you how our party policies run.

Minimum number is 6 maximum is 12.

### **Please note that your deposit is NON REFUNDABLE**

- 7 days before your Lazer party MON – FRI 1030am-5pm please do not call at a weekend as we can not take your conformation, please call us so that the following can be confirmed:
  - Numbers and names of children who are coming
  - What food is required if any
  - Full payment will be required when you confirm these details, which can be by credit/debit card over the phone or cash which we must receive 7days before the party.
- **If we have not heard from you 3 days before the event we will take it that you have cancelled your party.**
- Please be advised that we need these details in advance so that the catering stocks and staffing can be pre arranged. There fore we are unable to offer any refunds should anyone not attend the party who was previously confirmed.
- Due to consultations with people from the Islamic faith, it is important to notify us in advance so that we can adhere to your requirements.
- **With our party packages we DO NOT supply invitations** but if you go to our website you can download them from there.
- When you arrive at FFH your party will be signed in and your party supervisor will introduce themselves to you and discuss how the lazer party will go.



- At 6 o'clock when the rest of the public have gone from the building that is when the lazer fun begins. For  $\frac{3}{4}$  of an hour you will fire at your hearts content then at 6.45 we will collect your guns ready for the download, then you will play for a further 15 minutes on the play equipment.
- **SOCKS MUST BE WORN BY ALL**
- Our party supervisors are human beings and do have feelings Therefore should children be rude or become out of control then we reserve the right to remove them from the party if they have not listened to previous warnings.
- **THESE GUNS ARE EXPENSIVE AND MUST BE USED SENSIBLY ANY DAMAGE THAT OCCURS THROUGH MISUSE WILL HAVE TO BE PAID FOR.**
- PARENTS ARE RESPONSIBLE FOR WATCHING THIER CHILDREN OR PARTY OF CHILDREN WHILST ON SITE AND TO ADHERE TO THE TERMS AND CONDITIONS OF HIRE/PLAY IN WHICH YOU SIGN FOR
- THERE IS ALWAYS A FIRST AIDER ON SITE. IF FIRST AID IS REQUIRED THEN GO TO RECEPTION.
- ANTI SOCIAL BEHAVIOUR WILL NOT BE TOLERATED AND PEOPLE WILL BE ASKED TO LEAVE THE PREMISES WITH NO REFUNDS, THE POLICE MAY BE CONTACTED.
- IF THE FIRE ALARMS GO THEN PLEASE FOLLOW THE GREEN CARPET TO THE NEAREST FIRE EXIT AND GATHER AT THE MAIN GATE. DO NOT RE-ENTER THE BUILDING.

In the unlikely event that you are unhappy about any aspect of the party then please ask to speak to a manager on the day, if you contact us after your event then we can not rectify any problems.

Enjoy your lazer bash with Funky Fun House

The Management Team

Tel: 01223 304705

Website: [www.funkyfunhouse.com](http://www.funkyfunhouse.com)

